

QCS Global Private Limited

Impartiality & Competence Policy

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Purpose:

This policy outlines the commitment of top management, personnel both internal and external, to maintain impartiality and uphold the integrity of the laboratory activities in accordance with QCS Global Management system.

Scope:

This policy applies to all employees, contractors, and any other individuals who may influence laboratory activities at QCS Global (Pvt) Ltd.

Policy Statement:

All personnel of QCS Global (Pvt) Ltd, whether internal or external, are required to:

1. Act Impartially:

All personnel must remain neutral and unbiased in their duties, avoiding any actions that could compromise the integrity of the laboratory's work or its results.

2. Demonstrate Competence:

Personnel are expected to carry out their tasks with the highest level of competence, in line with their training and qualifications, ensuring the accuracy and reliability of laboratory activities.

3. Adhere to the Management System:

All activities must be conducted in strict accordance with the laboratory's established management system, following relevant procedures and protocols to ensure consistency, quality, and compliance with applicable standards.

Responsibility:

It is the responsibility of all personnel to report any situation or conflict of interest that may hinder their ability to act impartially. Management is responsible for ensuring that impartiality is maintained and that no undue pressure or influence affects laboratory activities.

Non-Compliance:

Failure to comply with this policy will result in appropriate disciplinary action, up to and including termination of employment or contract, depending on the severity of the violation.

Acknowledgment and Signatures

By signing Impartiality and Confidentiality Agreement (SOP-004-D001), I acknowledge that I have read, understood, and agree to abide by the Impartiality and Competence Policy of QCS Global.